

CONTENT AREA

Open Enrollment Assistance

ISSUE/QUESTION

Where can employees get assistance with Open Enrollment if they cannot attend a scheduled Benefit Expo event?

ANSWER

If you have employees that are unable to attend a Benefit Expo and need assistance with their Open Enrollment, please refer them to the ADOA Benefit Services Division. Employees may choose to call for assistance at 602-542-5008 (800-304-3687 if out of the area) or may come to the ADOA Benefit Services Division office at 100 N. 15th Ave, Ste 103, Phoenix, AZ 85007. The ADOA Benefits Office will have member service representatives available and will have computers available for employees to enroll via YES.

ISSUED

October 21, 2010