

CONTENT AREA

Employee Assistance Program (EAP) Contract Awarded

ISSUE/QUESTION

Has the State Procurement Office awarded the EAP contract to a new vendor?

ANSWER

On June 01, 2011, the State Procurement Office awarded the EAP Contract (Contract No. ADSPO11-006762) to ComPsych. The program's effective date under the new Contract is June 12, 2011. As ComPsych was the prior EAP vendor, implementation of the new 2011 Contract is anticipated to be seamless with minimal to no member disruption.

The ComPsych contracted model offers up to six (6) free, confidential, short-term counseling services with a licensed provider for employees and their families. In addition, ComPsych has a website, www.GuidanceResources.com, which provides; LegalConnect Services (connection to an attorney via the phone for a free 30-minute consultation, and a 25% reduction in fees), FinancialConnect Services (connection to a financial expert via the phone for free advice on a broad range of issues), and FamilySource Services.

Individuals seeking Employee Assistance services can call 1-877-327-2362, go online to www.GuidanceResources.com, or submit their questions via email through the "Ask a Guidance ConsultantSM" after logging into the website.

Agencies not currently participating/served under Contract No. ADSPO11-006762 are:

- Arizona State University
- University of Arizona
- Northern Arizona University
- Department of Corrections
- Department of Transportation
- Department of Public Safety
- Department of Environmental Quality
- Department of Education

Any Agency that would like to use the EAP services under the new contract or would like additional information on the program should contact Chanelle Bergren at Chanelle.Bergren@azdoa.gov / (602) 542-0395 or Tracey Sotelo at Tracey.Sotelo@azdoa.gov / (602) 542-2159.

ISSUED

June 16, 2011