Quality health plans & benefits
Healthier living
Financial well-being
Intelligent solutions

aetna℠

Keeps you connected, anytime, anywhere, if offered by your employer

PayFlex Mobile™

Real-time access to your Aetna fund accounts with PayFlex wherever you go

The PayFlex Mobile app is available for Android™, for iPhone® mobile digital devices and BlackBerry® smartphones.

As the account holder, you will have virtually 24/7 access to your account information.

- Account balances
- Claims processed
- Transaction details

Benefit plan information when you need it

The PayFlex Mobile application gives you access to your health plan information, such as your insurance company name, plan type, group and member number and primary care physician contact information.

Messaging and alerts

Receive important account updates to let you know the status of your account and when action may be required.

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Submit a claim right from your phone!

Take paperless to the next level. You can even submit a claim and upload receipts with the app and your phone's camera.

Register today

To get started, log in to your account, which is accessible via Aetna Navigator®. Once logged into the PayFlex® website, click on **PayFlex Mobile** to complete a quick registration process, where you'll receive a user name and password to allow you to log in to the app on your smartphone.

Once the registration has been created, download the PayFlex Mobile app to your smartphone from your phone's app store, then log in. If at any time you forget your password, simply log in to your PayFlex account via Aetna Navigator and you will be able to reset it.

Security is a priority

PayFlex provides a secure mobile platform to access your personal account information. Log-in information for the mobile application has the same secure credentials as the PayFlex website.

Who to contact for assistance

If you're having issues downloading the app, you will need to contact your smartphone carrier directly for assistance. For all other issues you may contact the PayFlex Customer Service team at **1-888-678-8242**.

Questions?

Visit **www.aetna.com**, log in to Aetna Navigator, and click on **Contact Us** within the PayFlex site.

Benefit Options
Choice Value Health

PayFlex®

Aetna Consumer Financial Solutions products are administered by PayFlex®, an affiliate of Aetna Life Insurance Company (Aetna).

PayFlex Systems USA, Inc., one of the nation's leading account-based third party administrators, has become part of the Aetna family and provides administrative services for our Consumer Financial Solutions products. PayFlex's robust account tools, accessible through Aetna Navigator®, make it easy for you to manage tax-advantaged accounts. Key features include real-time account balances, customizable account alerts, a mobile application, if offered by your employer, and the ability for your employees to decide if, how and when to use flexible spending account funds.

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