



WalgreensHealth.com User Transition

Guide for users without a pre-existing Walgreens.com account

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Walgreens

Table of Contents

How to migrate from WalgreensHealth.com to Walgreens.com.....	3
How to add family members to your account.....	7
How to add or modify Auto Refill prescriptions.....	10
How to add or modify Auto Refill shipping information.....	11
How to add or modify Auto Refill billing information.....	12

How to migrate from WalgreensHealth.com to Walgreens.com

Step 1: Begin the migration process by entering your username and password on WalgreensHealth.com. Once successfully signed in, you will see the page on the right asking you to ‘Register at Walgreens.com’. Continue on by clicking *Register at Walgreens.com*

The image shows two screenshots from the Walgreens website migration process. The left screenshot is the WalgreensHealth.com homepage, featuring a yellow banner with the text: "ATTENTION Walgreens Mail Service and Specialty Rx Users! Important site changes. If you have already registered on Walgreens.com, [click here](#) to learn more." Below this are sections for "Products and Solutions for Payers" and "Support for Healthcare Professionals". A red arrow points from the "click here" link in the banner to the right screenshot. The right screenshot is a page titled "Walgreens" with the heading "Mail Service Pharmacy & Specialty Pharmacy have moved to Walgreens.com". It lists services: "Mail Service Pharmacy", "Specialty Pharmacy", and "Account and Insurance Management". A blue button labeled "Register at Walgreens.com" is highlighted with an orange box and a red arrow. Below the button is a link: "Go to my WalgreensHealth.com account »".

How to migrate from WalgreensHealth.com to Walgreens.com

Step 2: You will now be requested to provide your last name and date of birth in order to have your data pre-filled during registration. Once you successfully enter your last name and date of birth, you will have your Walgreens Account registration page pre-populated with available personal data. You will be prompted to setup your password for Walgreens.com.

Pharmacy & Health | Photo | Contact Lenses | Beauty | Personal Care | Medicines & Treatments | Vitamins & Supplements | Home Health Care Solutions | Sexual Wellness | Diet & Fitness | Baby, Kids & Toys | Household

Set Up Your Walgreens.com Account

Step 1 of 4: Enter Your Name
Access the Pharmacy by completing the information below. View our [Online Privacy and Security Policy](#) to learn how we protect your information.

Pharmacy Information

All fields are required unless otherwise noted.

Last Name 
Please enter your last name.

Date of Birth

Pharmacy Information

All fields are required unless otherwise noted.

First Name: WALGREENS

Last Name: CSLRLOGIN

Email: wagslrlogin@yahoo.com
(Your email address will be your username)

Re-type Email:

Password:
(Min. 6 characters, 1 number, case-sensitive)

Re-type Password:

Address: 1865 OLIVER AVE

City: VALLEY STREAM

State: NY - New York

ZIP Code: 11580

Phone: (917) 456-1000 Work

Date of Birth: JAN 02 1980

Gender: Male

Security Question: Select one

Security Answer:
(Not case-sensitive)

Would you like to hear from us? Receive deals, offers, and valuable health information from Walgreens.

How to migrate from WalgreensHealth.com to Walgreens.com

Step 3: As a final step in your registration, you must complete a security check to confirm your identity. To verify your identity, Walgreens uses an authentication service, similar to banks and financial institutions, which requires the knowledge of personal information of the individual to grant access to protected material. You can complete the security check online or by phone. If you choose to verify your identity online, complete the questionnaire and select *Get Started* to complete your registration. If you choose to verify your identity via phone, follow the indicated steps and select *Continue* when you have completed your verification.

The screenshot shows the 'Last Step: Verify Your Identity' page on WalgreensHealth.com. At the top, there is a navigation bar with the Walgreens logo, a search bar, and links for 'Store Locator', 'Your Account', and 'Sign Out'. Below the navigation bar is a horizontal menu with categories like 'Pharmacy & Health', 'Photo', 'Contact Lenses', 'Beauty', 'Personal Care', 'Medicines & Treatments', 'Vitamins & Supplements', 'Home Health Care Solutions', 'Sexual Wellness', 'Diet & Fitness', 'Baby, Kids & Toys', and 'Household'. The main heading is 'Last Step: Verify Your Identity'. Below this, there is a sub-heading 'In order to access your private online pharmacy records and health information, you will need to verify your identity using a method outlined below.' There are two tabs: 'Online' (selected) and 'By Phone'. Under the 'Online' tab, there is a section titled 'Verify Online (recommended)' with a paragraph explaining the process. At the bottom of this section, there is a blue button labeled 'Get Started' with a red arrow pointing to it. Below the main content area, there is a social media bar with icons for Facebook, Twitter, YouTube, and Google+, and an email sign-up form. At the very bottom, there is a footer with a grid of links for 'Customer Service', 'Walgreens Stores', 'Company Information', and 'Plan Member Services'.

The screenshot shows the 'Last Step: Verify Your Identity' page on Walgreens.com. The layout is similar to the WalgreensHealth.com page, but the 'By Phone' tab is selected. Under the 'By Phone' tab, there is a section titled 'Verify by Phone' with a paragraph explaining the process and a unique activation code: '9614 2373'. Below this, there is a section titled 'After Verification' with a paragraph explaining the next steps. At the bottom of this section, there is a blue button labeled 'Continue' with a red arrow pointing to it. The rest of the page, including the navigation bar, horizontal menu, social media bar, and footer, is identical to the WalgreensHealth.com page.

How to migrate from WalgreensHealth.com to Walgreens.com

Step 4: Once registration is finished, you will land on your “Manage Prescriptions” page. Your transition is complete! You can now manage all of your Walgreens prescriptions from one easy location.

Home > Pharmacy

Manage Prescriptions

Pharmacy Chat >

Family Member : **Family Member 1**

Choose Family Member:

[New Rx](#) [Transfer Rx](#) [Auto Refills](#) [Rx Settings](#) [Print Rx Records](#)

Active Prescriptions Prescription History (8)

Enter Prescription, Prescriber Name or RX #

Prescription	Last Filled	Status and Price	Refills
Past Prescriptions			
HYDROCODONE /ACETAMINOPHEN 10-500 T RX #: 3770454-59525 Prescriber: AXE QTY: 30	05/17/2012	View Status and Price	0 refills remaining. If you'd like to refill, we'll call your doctor for you.

Prescription not available for refill

How to add family members to your account

On Walgreens.com you will be able to add and manage family member's prescriptions from your account. Below is a description of how to add family members to your account.

1. Add an Adult – ages 18 & over

- To add an adult to your account you must invite them to join a “family account.” Adults, ages 18 & over, can only grant you access to view, order and manage their prescriptions on their behalf by accepting your invitation.
- Adults, ages 18 & over, are required to create their own unique account on Walgreens.com.

2. Add a Child – ages 17 & under

- To add a child to your account you must provide the child's name, date of birth, and a valid Walgreens prescription less than 18 months old.
- Children, ages 13 – 17, are not required to but may choose to create their own account on Walgreens.com.
- You may add a child, ages 13 – 17, who has an account on Walgreens.com, only after an invitation is accepted by the child.
- Children, ages 12 & under, are not eligible to create their own account on Walgreens.com.

How to add family members to your account

Step 1: Select *Manage Family Participation* on the Mail Service pharmacy page.

Step 2: Add a family member by selecting *Add an Adult* or *Add a Child* as shown on the right side.

Welcome to Mail Service Pharmacy

Prescriptions delivered directly to your home or office.

Status: **Registration Complete**

Start enjoying all the great benefits and features Mail Service Pharmacy has to offer.

Manage Your Prescriptions

- Refill from Account >
- View Order Status >
- View or Edit Insurance Information >
- Manage Family Participation >**

Welcome Brochure

Download our welcome brochure for additional information about Mail Service Pharmacy.

- Welcome to Mail Service Pharmacy >
- Welcome to Mail Service Pharmacy (Spanish) >

Refill from Account

Manage Family Participation

Welcome to Mail Service Pharmacy

Prescriptions delivered directly to your home or office.

Status: **Registration Pending**

Please allow up to 24 hours for insurance processing. You will not have access to Mail Service Pharmacy features until your insurance plan is confirmed.

Manage Your Prescriptions

- Refill from Account >
- View Order Status >
- Manage Family Participation >

Welcome Brochure

Download our welcome brochure for additional information about Mail Service Pharmacy.

- Welcome to Mail Service Pharmacy >
- Welcome to Mail Service Pharmacy (Spanish) >

Refill from Account

Manage Family Participation

Home > Pharmacy & Health > Mail Service Pharmacy

Manage Family Participation

Choose an option below to register additional family members in Mail Service Pharmacy:

Option 1: Register Online

Here you can register, view, or edit family member information for Mail Service Pharmacy online. Individuals must first be added to your account before you can register them for mail service.

i You have not yet added any family members to your Walgreens.com account. Click the buttons below to add a family member to your Family Prescriptions. You will then be able to register the family member for Mail Service Pharmacy online once they have been successfully added to your account.

Need to add someone to your Family Prescriptions account? [Learn more >](#)

Add an Adult (18+)

Add a Child (17 & Under)

Option 2: Register by Phone

Please call 1-800-797-3345 to register your family member in Mail Service Pharmacy by telephone. Please have their prescription insurance card handy before calling to register.

Option 3: Register by Mail

Print, fill out, and mail us the Mail Service Registration Form if you prefer to register your family member by mail. Send the completed form to:

Walgreens
P.O. Box 29061
Phoenix, AZ 85038-9061

- Mail Service Registration & Prescription Order Form >
- Mail Service Registration & Prescription Order Form (Spanish) >

Get ADOBE® READER®

How to add family members to your account

Step 3: Add an adult to the family account. Review the information and submit.

Step 4: Add a child to the family account. Provide name, date of birth and prescription number.

Step 3

Home > Pharmacy > Mail Service Pharmacy
Invite Adult

You have 3 ways to register an adult (18 or older) to Mail Service Pharmacy:

Your family member will need a Walgreens.com account in order to participate in Mail Service Pharmacy. If they do not have an account they can [register here](#).

1. Register Online

You will need to send an invitation to the family member in order for them to participate in Mail Service Pharmacy. Please fill out their name and email address in the form below. They will also need to be logged into their Walgreens.com account.

Send to:

Email Address:

From: Chris Stevenson

Email Address: chris.stevenson@yahoo.com

Message: Hi, I'm inviting you to register with Walgreens Mail Service Pharmac. Please visit www.walgreens.com/mailservicepharmacy to take advantage of this benefit and have your prescription insurance information with you when you register.

[Review](#)

2. Register by Phone

You can also call us at 1-888-555-555.

3. Register by Mail

1. Print and mail a [Mail Service Registration and Prescription Order Form](#) for the New Adult in your family.
2. Once their registration is validated, ask the New Adult in your family to create a Walgreens account online.
3. Request to link to cardholder's account through a [Family Account](#).

Step 4

Home > Pharmacy > Mail Service Pharmacy
Regsiter a New Child

Register a child (17 or younger)

Child Information

First Name

Last Name

Date of Birth ?

Prescription Information

Prescription Number -- ?

For security reasons, please enter a Walgreens prescription number from the last 15 months for this child.

[Cancel](#) [Review](#)

How to add or modify Auto Refill prescriptions

Mail Plan Auto Refill is also available on Walgreens.com. If you were enrolled in Auto Refill on WalgreensHealth.com, then those same prescriptions will automatically be enrolled in Auto Refill on Walgreens.com. You can access the Auto Refill page by clicking the links on the Pharmacy Home Page, clicking on the *Auto Refills* link in the left hand navigation, or by clicking *Set Up Auto Refills* under the display image.

The screenshot shows the Walgreens Pharmacy website interface. At the top, there is a navigation bar with the Walgreens logo, links for 'Health Information take care clinic', 'Store Locator' (Weekly Ad, Savings & Deals, Help), 'Sign In or Register Your Account Shopping List', and a 'Checkout' button. Below this is a search bar and a category menu including Contact Lenses, Beauty, Personal Care, Medicines & Treatments, Vitamins & Supplements, Home Medical Supplies & Equipment, Sexual Wellness, Diet & Fitness, Baby, Kids & Toys, Grocery, Household, and More.

The main content area features a 'Pharmacy' header with 'Home', 'Online Pharmacy Tour', and 'Pharmacy Chat' options. On the left, a 'Manage Your Prescriptions' sidebar includes 'Refill Prescriptions', 'Use Express Refills', and 'Auto Refills' (highlighted with an orange box and a red arrow). Below this are 'Featured Pharmacy Services' like Prescription History, Print Prescription Records, and Vaccinations at Walgreens.

The central banner reads 'Welcome to Walgreens Pharmacy!' and promotes a 'FREE \$25 Walgreens Card' with a 'Learn More' link. To the right, a 'My Pharmacy Account' section lists options like 'Login to your account', 'Set up a new account', 'Order Status', 'Family Account', and 'Email Reminders'.

At the bottom, three service boxes are displayed: 'Refill Prescriptions', 'Set Up Auto Refills' (highlighted with an orange box and a red arrow), and 'In-Store Express Refills'. The 'Set Up Auto Refills' box contains the text 'Prescriptions that are ready whenever you need them.' and a 'Set Up Auto Refills' button. The 'In-Store Express Refills' box includes a 'Prescription Number' input field and a 'Go' button.

How to add or modify Auto Refill shipping information

To edit your Auto Refill shipping information, click on *Edit Shipping Information* from the Auto Refill homepage. Continue on to update your street address, city, state, and zip code. Finish modifying your Auto Refill shipping information by clicking *Save*.

Home > Pharmacy

Mail Service Auto Refill Prescriptions

Current Family Member: **John Q. Public**

Change Family Member:

Now showing: [Lorem ipsum?](#)

Current Shipping and Billing Information

All auto refilled prescriptions will be shipped to:

Shipping information	Billing information
John Q. Public	*****1111
36 S. WABASH AVE	10111
CHICAGO IL 60607	60609

[Edit Shipping Information](#) [Edit Billing Information](#)

Edit Mailing Address

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Vivamus ut convallis diam. Aliquam commodo omare dui in consectetur. Suspendisse potenti. Vestibulum a risus at felis vestibulum luctus at placerat ante. Donec lobortis suscipit sem, eget malesuada metus accumsan vitae.

Street Address:

City:

State:

ZIP Code:

[Cancel](#) [Save](#)

How to add or modify Auto Refill billing information

To edit your Auto Refill billing information, click on *Edit Billing Information* from the Auto Refill homepage. Continue on to update your credit card number, expiration date, and zip code associated with that credit card. Finish modifying your Auto Refill billing information by clicking *Save Changes*.

Home > Pharmacy

Mail Service Auto Refill Prescriptions

Current Family Member: **John Q. Public**

Change Family Member:

Now showing: [Lorem ipsum?](#)

Current Shipping and Billing Information

All auto refilled prescriptions will be shipped to:

Shipping information	Billing information
John Q. Public	*****1111
36 S. WABASH AVE	10/11
CHICAGO, IL 60607	60609

[Edit Shipping Information](#) [Edit Billing Information](#)

Credit Card Information

Use your existing credit card or update your credit card information below.

Cardholder's Credit Card

Use existing credit card number: *****xxxx

Enter a new credit card:

Expiration Date:

Cardholder's ZIP Code

Use an existing ZIP code: [% zip code %]

Enter a new ZIP code: