

Please note this message affects members in the Tucson area:

We wanted to inform you that Northwest Healthcare is no longer in-network for our UnitedHealthcare members. Despite numerous attempts to reach an agreement, a new contract agreement was not made and the contract has been terminated April 30, 2017. This contract termination affects members seeking care in the Tucson area for the physician groups listed below. Both UnitedHealthcare and Northwest Hospital remain committed to working with one another in finding an acceptable solution that would renew in-network access for our members.

Members who are receiving ongoing treatment for certain conditions or pregnancy may be eligible for Continuity of Care. Please contact UnitedHealthcare to find out if you are eligible. Attached a list of alternate providers in the area.

Impacted providers:

- Northwest Medical Center*
- Oro Valley Hospital*
- Northwest Allied Physicians
- Northwest Urgent Care
- QuickMed Clinics
- Northwest Emergency Center*
- Northwest Cardiology dba Desert Cardiology & Hear Center of Southern Arizona
- Tucson Surgery Center
- Center for Pain Management

*Please keep in mind members should always go to the nearest hospital in the event of an emergency and their services will be covered at the in-network benefit level, regardless of whether the hospital participates in the network.

If you have any issues or concerns, please contact a dedicated ADOA Customer Service Representative at UnitedHealthcare at 800-896-1067 or Benefit Services Division at 602-542-5008.

May 2, 2017

Provider Type	Provider Name	Address	City	Zip	Alternate Provider Name	Address	City	Zip	Distance
Hospital	Northwest Medical Center	6200 N. La Cholla Blvd.	Tucson	85741	Banner University Medical Center	1501 N. Campbell Ave	Tucson	85724	8.8 miles
Hospital	Northwest Medical Center	6200 N. La Cholla Blvd.	Tucson	85741	Carondelet- St. Mary's Hospital	1601 W. St. Mary's Rd.	Tucson	85745	9.1 miles
Hospital	Northwest Medical Center	6200 N. La Cholla Blvd.	Tucson	85741	Tucson Medical Center	5301 E Grant Rd.	Tucson	85712	11.2 miles
Hospital	Northwest Medical Center	6200 N. La Cholla Blvd.	Tucson	85741	Carondelet St. Joseph's Hospital	350 N Wilmot Rd.	Tucson	85711	14.3 miles
Hospital	Oro Valley Hospital	1551 E. Tangerine Rd.	Oro Valley	85755	Banner University Medical Center	1501 N. Campbell Ave	Tucson	85724	14 miles
Hospital	Oro Valley Hospital	1551 E. Tangerine Rd.	Oro Valley	85755	Carondelet- St. Mary's Hospital	1601 W. St. Mary's Rd.	Tucson	85745	16.6 miles
Hospital	Oro Valley Hospital	1551 E. Tangerine Rd.	Oro Valley	85755	Tucson Medical Center	5301 E Grant Rd.	Tucson	85712	18.6 miles
Ambulatory Surgicenter	Tucson Surgery Center	1398 N Wilmot Rd.	Tucson	85712	Adobe Surgery Center	2585 N Wyatt Dr.	Tucson	85712	2.5 miles
Ambulatory Surgicenter	Tucson Surgery Center	1398 N Wilmot Rd.	Tucson	85712	Tucson Gastroenterology Institute	3040 N Swan Rd Ste A	Tucson	85712	3.7 miles
Ambulatory Surgicenter	Tucson Surgery Center	1398 N Wilmot Rd.	Tucson	85712	Camp Lowell Surgery Center	4620 E Camp Lowell Dr.	Tucson	85712	3.9 miles
Ambulatory Surgicenter	Tucson Surgery Center	1398 N Wilmot Rd.	Tucson	85712	Vital Sight/Southwestern Eye Center	5632 E 5th St.	Tucson	85711	1.6 miles
Ambulatory Surgicenter	Tucson Surgery Center	1398 N Wilmot Rd.	Tucson	85712	Arizona Surgical Arts	1245 N Wilmot Rd.	Tucson	85712	0.1 mile
Ambulatory Surgicenter	Center for Pain Management	4745 E Camp Lowell Dr.	Tucson	85712	Adobe Surgery Center	2585 N Wyatt Dr.	Tucson	85712	2.2 miles
Ambulatory Surgicenter	Center for Pain Management	4745 E Camp Lowell Dr.	Tucson	85712	Camp Lowell Surgery Center	4620 E Camp Lowell Dr.	Tucson	85712	0.3 miles
Specialist	Desert Cardiology of Tucson	1521 E. Tangerine Rd.	Oro Valley	85755	Several- 20+ Tier 1 within 20 miles				
Specialist	Desert Cardiology of Tucson	6080 N. La Cholla Blvd.	Tucson	85741	Several- 24 Tier 1 Physicians within 10 miles				