This document is a summary of the material modifications of the terms of the Benefit Options Triple Choice Plan and High Deductible Health Plan, effective as of date(s) set forth below. We urge you to review these materials carefully as they advise you of the recent changes made to your Plan.

The Arizona Department of Administration is responsible for administering the State of Arizona’s health plan (the “Plan”) that covers enrolled State employees and their dependents, as well as enrolled employees (and their dependents) of other governmental entities in Arizona participating in the Plan. The Plan covers medically necessary procedures, treatments, and services not specifically excluded under the Plan’s terms. The Department is providing you with this notice to inform you of a change in coverage of certain services previously excluded from the plan.

Effective August 11, 2023, the Plan’s exclusion of “gender reassignment surgery” will be removed. Such services are covered so long as they are deemed “Medically Necessary” as that term is defined in the Plan and consistent with appropriate coverage guidelines for such care as developed by health insurance providers within the Plan’s network.

If there is any discrepancy between the terms of the Plan or any amendment and this document and its attachments, the provisions of the Plan, as amended, will control. If you have any questions, please contact:

Arizona Department of Administration  
Benefit Services Division  
100 North 15th Avenue, Suite 301  
Phoenix, Arizona 85007  
Phone: 602-542-5008 or 1-800-304-3687  
Fax: 602-542-4744  
Email: Benefits@azdoa.gov

You should retain this notice with your copy of the Plan. A copy of the Plan, including any amendments, as well as the Summary Plan Description (SPD), is available on our website at benefitoptions.az.gov. To receive a hard copy of this notice and SPD, you may request one at no charge by contacting your medical network carrier BlueCross BlueShield of Arizona at 1-866-287-1980 or UnitedHealthcare at 1-800-896-1067.