



COVID-19 Update: No Cost for COVID-19 Treatment

Dear State of Arizona Benefit Options Health Plan Member,

In continuing support of the Governor's efforts to proactively address the COVID-19 pandemic, the State of Arizona's Benefits Services Division is offering you and your covered dependents expanded coverage for COVID-19 services at no cost. **Your health care plan will now pay for the treatment of COVID-19 at in-network facilities and providers.**

What This Means

- For a COVID-19 diagnosis, there will be no deductible, copays or coinsurance for:
 - Testing at in-network or out-of-network facilities.
 - Treatment at in-network facilities and providers. For example, if you have to get treatment at an in-network hospital, you will be covered at no cost.
- This includes the EPO, PPO and HDHP plans with all carriers.
- This includes [telemedicine](#) services.
- Effective immediately through June 1, 2020.

Questions About Your Benefits?

Contact a Benefit Options representative by phone 602-542-5008, toll-free 1-800-304-3687, by email benefitsissues@azdoa.gov or visit benefitoptions.az.gov.

The Employee Assistance Program

You may feel anxiety or stress about COVID-19, and we want to remind you of the services of our Employee Assistance Program (EAP) called ComPsych. You and your family members can access these services by calling 1-877-327-2362 or visiting guidanceresources.com. Enter company code HN8876C to register.

Arizona Together

We're in this together. Visit arizonatogether.org to find critical assistance for you and your family during the COVID-19 outbreak as well as ways to help our communities.



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