



ARIZONA DEPARTMENT OF ADMINISTRATION
BENEFIT SERVICES DIVISION
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Attention: State of Arizona Medical Plan Members (Benefit Options)

The Governor has ordered all health care plans in Arizona to waive costs for COVID-19 testing. If you are tested, it will be provided to you at no cost, including out-of-network providers. COVID-19 tests are readily available across the state.

How To Decide If You Need A COVID-19 Test

- Call your healthcare provider right away if you believe you might have been exposed to COVID-19 or have symptoms such as fever, cough, or trouble breathing. (If you are experiencing life-threatening symptoms, please call 911.)
- If your health care provider determines you should be tested for COVID-19, they will order the test and confirm the location for testing.
- If you do not have a health care provider, you can contact your medical benefits provider for assistance in locating a testing location.
- If you would like to find a testing location yourself, please visit the Arizona Department of Health Services COVID-19 page at azhealth.gov/covid19testing

Contact The Testing Location Before Arriving

- Confirm you meet the location's testing criteria
- Find out what information you must bring
- Confirm hours of operation and availability

Letter For Provider If You Are Charged A Copay

We have received a few reports of State medical plan members being charged a copay for COVID-19 testing. If this happens, here's what you can do:

- If the provider attempts to collect payment from you, please give them this letter that explains our benefit in the box below.
- If you have already paid a copay, contact your medical carrier for assistance on receiving a refund.

Attention: Medical Providers Rendering COVID-19 Related Services

Participants covered under the State of Arizona Employee Benefits Plan (including retired employees) do NOT have out-of-pocket expenses for COVID-19 related testing services or treatment. Do **NOT** collect copayments from these participants. You can identify a State of Arizona Employee Benefits Plan member by their ID card.

Members are covered under the following medical carriers with the group numbers below:

Aetna Group #: 476687

Blue Cross Blue Shield of Arizona Group #: 30855

Cigna Group #: 3331993

UnitedHealthcare Group #: 705963

If you need to verify coverage, please contact the number on the back of the member's ID card.