



Doctor On Demand is able to provide ASL (American Sign Language) interpretation for medical visits.

Interpretation visits are completed via Google Hangouts where the patient is able to connect with a licensed Doctor On Demand physician and a certified ASL medical interpreter.

Scheduling an Appointment

- To schedule an appointment for interpretation, please have the member contact our Doctor On Demand Member Support team via email or phone.

support@doctorondemand.com

800-997-6196

- A support agent will collect the necessary information and someone from the support leadership team will contact the member via email within 1 business day to schedule the appointment.
- After the appointment is scheduled, the member will receive an email with verification of their appointment time and instructions on using Google Hangouts.
- Once the visit is completed, the member will be able to log into their Doctor On Demand account to view any associated documents and visit notes.