



COVID-19 Tests Are Readily Available Statewide

The Governor has ordered all health care plans in Arizona to waive costs for COVID-19 testing. If you are tested, it will be provided to you at no cost, including out-of-network providers. COVID-19 tests are readily available across the state.

How To Decide If You Need A COVID-19 Test

- Call your healthcare provider right away if you believe you might have been exposed to COVID-19 or have symptoms such as fever, cough, or trouble breathing. (If you are experiencing life-threatening symptoms, please call 911.)
- If your health care provider determines you should be tested for COVID-19, they will order the test and confirm the location for testing.
- If you do not have a health care provider, you can contact your medical benefits provider for assistance in locating a testing location.
- If you would like to find a testing location yourself, please visit the Arizona Department of Health Services COVID-19 page at azhealth.gov/covid19testing

Contact The Testing Location Before Arriving

- Confirm you meet the location's testing criteria
- Find out what information you must bring
- Confirm hours of operation and availability

Letter For Provider If You Are Charged A Copay

We have received a few reports of State medical plan members being charged a copay for COVID-19 testing. If this happens, here's what you can do:

- If the provider attempts to collect payment from you, please use [this link](#) to find a letter explaining our benefit.
 - If you have already paid a copay, contact your medical carrier for assistance on receiving a refund.
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Arizona Together

We're in this together. Visit arizonatogether.org to find critical assistance for you and your family during the COVID-19 outbreak as well as ways to help our communities.

Questions?

Please contact a Benefit Options representative by phone 602-542-5008, toll-free 1-800-304-3687, by email benefitsissues@azdoa.gov or visit benefitoptions.az.gov. We can help you Monday-Friday, 8 a.m. - 5 p.m. Arizona Time, except holidays.



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